

Single Source Service Provider for Your IT Infrastructure

Protect your world with world-class Kodak Service & Support

At DTI, our goal is to continually deliver a broad array of technology products and services to our customers that improve their business processes and directly impact their cost of doing business.

Your organization supports a variety of IT technologies such as scanners, storage devices, servers and routers and is currently faced with the complexity and challenge of managing multiple service providers to resolve issues and keep your operations running at optimum efficiency.

Through our partnership with the award winning, Kodak Service and Support organization, DTI can now offer you single source, cost-effective maintenance service and support for your IT infrastructure.

With over 1,100 Kodak Field engineers in the US&C and support for over 100 manufacturer's IT products, Kodak provides a single point of contact for all your scanning and storage equipment maintenance requirements.

**Consolidate your maintenance contracts, simplify problem resolution,
extend the life of your equipment, and reduce the cost of ownership with
DTI and Kodak Service and Support!**

Kodak Service and Support Delivers:

- Single Point of Contact for all your IT Infrastructure service requirements
- Cost effective Customized Service Solutions to fit your needs
- Outstanding on-site service and help desk support at a fraction of OEM service costs
- Service Support for over 100 manufacturers such as Sun/StorageTek, Hitachi Data Systems, EMC, NetApp, IBM and HP to fully support your data center, including:
 - Storage devices
 - Servers
 - Routers and switches
 - Scanners and micrographics equipment
 - And more!
- Highly trained, Kodak-employed U.S. & C field force of 1,100+ field engineers (FEs)
- Service Solutions to maximize end-of-life technology and reduce capital expenditures for new technology

Let DTI and Kodak Service help you simplify the complexity and reduce the cost of your IT Support Services. Contact us for an on site needs assessment and let us show you the benefits that a single source provider for all your IT infrastructure can mean to your business.



For capture, storage and micrographics

One world-class supplier of service and support for a vast array of capture, storage and micrographics equipment from Kodak and over 100 other manufacturers: Kodak Service & Support—we support your world.

Micrographics equipment

AGFA	Scangate, 800 Microfiche Reader Printer
Allen	F6, F10, F20, M20, M30, M70 Processor, M70R Refrigeration System, APG Processor, Replenishment System, Sump Pump
Androcles	500C, 500CD, 1000C, 2000C Replenishment System
Bell + Howell	Entire portfolio of microfilm capture, microfilm retrieval, 2400D & 3000D, ABR 300, 350 Processor, Filemaster I, II, III Processor, ABR Processor, ABR 510/511T Printer/Processor, ABR 505, ABR 506, Diazo Processor, 404/504 & 405 Diazo Printer, ABR 520T Printer Processor, Universal Film Scanner
Canon	Entire portfolio of microfilm capture, microfilm retrieval (except NP 880 model), MS100, MS400, MS500, MS800, Auto Processor 165
Consolidated Micrographics	Gemini GEM PD Duplicating Set, Gemini 2-up n/a Developer Unit, Gemini GEM SD Developer
Cordell	Replenishment System, 240, 3500E, 3500EP Processor, MAP 3000 Processor
Indus	Super Carrell, Super Carrell Motorized
Infographix	ScanPro, Digital Film Scan, Infographix Reader/Printer, Microprint 350 Reader/Printer, PMS 4000
Kodak	Entire portfolio of microfilm capture, microfilm scanners, microfilm retrieval (except Reliant Intelligent Microfilmer 1000), Prostar I, II & Archive Processor, Mini Microfilm Processor
Mekel	625GS, MACH III, MACH IV, MACH VI, MACH VII and Model 665
Minolta	Entire portfolio of microfilm capture, microfilm retrieval (except 500 Series), 105, MicroSP2000, SP3000, MS2000, MS3000, MS6000, MX6000II, MS7000, MS7000II

Related imaging equipment

Bri-Lin	3K, 5K, 7K, 7K Plus, 11K, 20K, AIS, LMQ
Kodak	Document Archive Writer Model 4800, i9610 Writer, i9620 Writer, Intelligent Microimage Scanner, i7300 Scanner, IMSNode Module Software, Image Server Software, Enhanced Printer Module Software, Ivory System, +6000 Server Software for Image Archive, Application Capture Software, Kofax, all Adrenaline & Image Processing Products

Capture equipment/scanners

Böwe Bell + Howell	Entire portfolio supported
Canon	Entire portfolio supported
Contex	Entire portfolio supported
Fujitsu	Entire portfolio supported except ScanSnap models
IBML	Entire portfolio supported
Kodak	Entire portfolio supported
Panasonic	Entire portfolio supported
Panini	S1 Series
Ricoh	Entire portfolio supported
SunRise	Entire portfolio of microfilm scanners supported
VIDAR	Entire portfolio supported
Zeutschel	Entire portfolio of book scanners supported

Storage/server equipment

ADIC	Entire portfolio supported
Brocade	SilkWorm
Dell	PowerVault Storage, PowerEdge
EMC	Celerra, CLAR iiON, Connectrix, Symmetrix
FalconStor	NSS HC Series
Hitachi Data Systems	Freedom, Lightning, Thunder, TagmaStore
HP/Compaq/DEC	APX Series, StorageWorks, 9000, Blade, Integrity, 3000, Pro Liant, and servers
IBM	TotalStorage, Express, Blade, Cluster, Power, pSeries, iSeries, xSeries
Microtech Systems	Entire portfolio supported
NetApp	Data Access Server, F7X0 Series Filers, F8XX Series Filers, FAS200 Series, FAS3000 Series, FAS6000 Series, FAS900 Series Filers, NetCache Network Appliance, NetStore
Nexsan	Entire portfolio supported
Overland	LibraryXpress Series, LXM Series, Mini Library Series, NEO Series, Power Loader, REO Series, IRS Series Tape Libraries, TLS Series Tape Libraries
Plasmon	Entire portfolio supported, except VSeries
Promise	Vtrak Systems
Qualstar	TLS and RLS Series Automated Tape Libraries
Quantum/ATL/ADIC	ACL Series, AM L Series, FastStor Series, M Series Library, P Series Library, PX Series, Scalar Tape Libraries
SGI	Half-depth servers
Spectra Logic	Entire portfolio supported
STK/SUN	BladeStore, Cisco MDS 9500 Series Supervisor, Cisco MDS Fabric Switch, PowderHorn Library, StorageTek Tape Drives and Libraries, StorageTek Timberline, StorageTek WolfCreek Tape Library, Sun StorEdge, Sun Fire, Enterprise, E10K, Ultra
Texas Memory Systems	Entire portfolio supported



Kodak
Service & Support